

English -Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

Riemer Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Riemer Eye Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Riemer Eye Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreter.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters.
 - o Information written in other languages

If you need these services, contact our Civil Rights Coordinator, Suzanne Kaji (231) 845-6261.

If you believe that Riemer Eye Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Sue Demott, Practice Administrator
5959 Lawndale St. Ludington, MI. 49431
Phone: (231)845-6162
Fax: (231) 843-9171
sdemott@riemereyecenter.com or skaji@riemereyecenter.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator Suzanne Kaji is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.